

2012-177 WS 244053  
SA

**Jocelyn.Boyd**

244050

**From:** Ben Huggins <bhuggins25@yahoo.com>  
**Sent:** Monday, May 13, 2013 3:50 PM  
**To:** Jocelyn.Boyd; Nelson, Jeff; pcflynn@uiwater.com  
**Subject:** Re: Docket Nos. 2012-177-WS and 2013-139-WS

DOS14-13

Jocelyn,

This is correct. I want Docket No. 2013-139-WS to be closed and I want my correspondence to be added to Docket No. 2012-177-WS.

Thanks,  
Ben

**From:** Jocelyn. Boyd <[Jocelyn.Boyd@psc.sc.gov](mailto:Jocelyn.Boyd@psc.sc.gov)>  
**To:** "bhuggins25@yahoo.com" <[bhuggins25@yahoo.com](mailto:bhuggins25@yahoo.com)>; "Nelson, Jeff" <[jnelson@regstaff.sc.gov](mailto:jnelson@regstaff.sc.gov)>;  
"pcflynn@uiwater.com" <[pcflynn@uiwater.com](mailto:pcflynn@uiwater.com)>  
**Sent:** Monday, May 13, 2013 3:48 PM  
**Subject:** Docket Nos. 2012-177-WS and 2013-139-WS

Dear Mr. Huggins:

It is my understanding that you did not intend to file a formal complaint against Tega Cay Water Service, Inc. in Docket No. 2013-139-WS. Would you please affirm your intent by "replying to all" and state that you want Docket No. 2013-139-WS to be closed and that you want your correspondence to be added to Docket No. 2012-177-WS? Thank you for your time.

Sincerely,  
Jocelyn Boyd

Jocelyn G. Boyd  
Public Service Commission of South Carolina  
P.O. Drawer 11649  
Columbia, South Carolina 29211  
Phone: 803-896-5114  
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[jocelyn.boyd@psc.sc.gov](mailto:jocelyn.boyd@psc.sc.gov)

Jocelyn.Boyd

004/19/13

242919  
2013-139.W/S

**From:** Ben Huggins <bhuggins25@yahoo.com>  
**Sent:** Thursday, April 18, 2013 2:40 PM  
**To:** Campbell, Chad; Linda Stevenson; harringc@dhec.sc.gov; Jocelyn.Boyd  
**Subject:** TCWS

All,  
I would like to file a complaint against TCWS for their continued negligence. How much more do we paying customers have to endure? Four spills and counting this year that are polluting our lake and endangering our way of life. I believe there are eight or more customers that have had sewer back-ups ruin their homes. The constant struggle, spills, high costs and bad press are affecting our home values. All of these things combine to cause real damage to your constituents.

Instead of working with us to correct the problems, TCWS continues to shift the blame and gets rewarded with rate hike increases. I thought monopolies were monitored to ensure that this doesn't occur. For the pleasure of owning a toilet, I now pay the highest FIXED fee of anyone that I know. In the past 2 years, I have been out of the country for work a total of 3 1/2 months. Guess what? I paid a fixed fee for sewer even with NO usage.

HELP US or we will work to elect/appoint people who will!

Fed Up,  
Ben Huggins  
3020 Point Clear Drive

**From:** "Campbell, Chad" <ccampbe@regstaff.sc.gov>  
**To:** "bhuggins25@yahoo.com" <bhuggins25@yahoo.com>; Linda Stevenson <lks@comporium.net>  
**Sent:** Friday, August 24, 2012 8:39 AM  
**Subject:** RE: You will not believe

Mrs. Stevenson, Mr. Huggins,

Affected customers should have gotten a Voice Reach last evening that the boil water advisory had been lifted.

Thanks  
Chad Campbell  
ORS

-----Original Message-----

**From:** bhuggins25@yahoo.com [mailto:bhuggins25@yahoo.com]  
**Sent:** Thursday, August 23, 2012 4:52 PM  
**To:** Campbell, Chad; Linda Stevenson  
**Subject:** RE: You will not believe

Chad, what happened to the slight inconvenience for 31 families on point clear? 36 hours and counting of boiling water...

-----Original message-----

**From:** Linda Stevenson  
**Sent:** 08/23/2012, 4:21 PM  
**To:** 'Campbell Chad'

Subject: You will not believe

Chad,

I wish to register another complaint. TCWS, Utilities, Inc. is in my drive way with their trucks working on the sewer that comes from lift station #3 again. They have their pump truck located at the lift station pumping the sewer to prevent an overflow I suppose. I talked with one of the men who said that trash was blocking the sewer. They are using a camera to determine the cause. This is the newly improved lift station #3 which was never going to have problems again. They also sprayed blue paint on our drive way curb without our permission. I don't think I can stand much more of this company's incompetence.

What else can we do to get rid of this incompetent company? Everyday there is something new with them. We still have a boil water alert from yesterday's incompetent work on Point Clear Drive.

Please register this complaint against Tega Cay Water Service.

Linda Stevenson

3024 Point Clear Drive

Tega Cay, SC 29708